



भारत सरकार
Government of India
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Ministry of Health & Family Welfare
वर्धमान महावीर मेडिकल कॉलेज एवं सफदरजंग अस्पताल, नई दिल्ली-110029
Vardhman Mahavir Medical College & Safdarjung Hospital, New Delhi-110029
निदेशक कार्यालय
Office of Director



Dated: 13.02.2026

ORDER

In supersession of all previous orders, the Director, VMMC & Safdarjung Hospital, hereby constitutes a **Grievance Redressal Committee** for redressal of grievances pertaining to all categories of outsourced manpower, whether received from outsourced workers or against outsourced workers, deployed in the hospital through various outsourcing agencies with immediate effect and until further orders. The composition of the Committee shall be as under: -

- (i) Dr. Narinder Teckchandani, CMO - Chairman
- (ii) Sh. Bharat Bhushan, AAO - Member
- (iii) Sh. Praveen Kumar, Assistant (Vigilance) - Member
- (iv) Ms. Rakhi Mann, LDC, Admn.-II/A - Member

2. Accordingly, all grievances relating to outsourced manpower, including Administrative, Paramedical, Security, Sanitation, etc., deployed in VMMC & Safdarjung Hospital through different outsourcing agencies, shall be examined and disposed off by the above Committee. The aforesaid committee shall hear and dispose off the grievance(s) of the contract labour within a period of one month from receipt of grievance(s).

3. Further, wherever comments or explanations from the concerned outsourced workers or agencies are required, the same shall be obtained through the concerned Administration i.e., Coordination Section. The Action Taken Report (ATR) in respect of each grievance(s) shall be submitted by the Committee to the Coordination Section within stipulated period of time for taking further necessary action in the matter as per rule.

4. Further, if the Chairman of the Committee is of the opinion that inputs from the PRO on labor-related matters are required, the PRO may be invited to attend the meeting by the Chairman, as and when required.

This issues with the approval of the Director, VMMC & SJH.

Yours faithfully,

Assistant Administrative Officer

To:
All concerned
All outsourced agencies

Copy to:

PS to Director, VMMC & SJH/PA to Addl. MS (Sanitation, Security & Manpower)/PA to DDA, SJH/DDO, SJH/OIC, Sanitation, Security & Manpower/OIC, NEB & SSB/PGRC Section/OIC, IT Cell

PRO, SJH w.r.t. file No. 37104.

STANDARD DISTRIBUTION