



GOVERNMENT OF INDIA
OFFICE OF THE MEDICAL SUPERINTENDENT
V.M.M.C. & SAFDARJUNG HOSPITAL
NEW DELHI-110029

SERVER ROOM

No.: SERVER ROOM/MERA ASPATAAL/19

Dated: 23/09/2019

MINUTES OF MEETING

A meeting was held on 23/09/2019 at 02:30 P.M. in the Seminar Room, 3rd Floor Administration Block of SSB (Super Speciality Block) which was chaired by Dr. D. Bhattacharya, Nodal Officer (IT) to discuss various issues/action plans related to the "Mera Aspataal". It was pointed out that as the Ministry took health care related decisions based on the Mera Aspataal data it was essential that that the factual data is projected in the monthly reports.

The officers who were present in the meeting are:

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|-----|----------------------------|--------------------------------|
| 1. | Dr. Krishan Kumar | CMO In-charge, SSB |
| 2. | Dr. Sanjay Sood | CMO (SAG) In-charge, OPD (SSB) |
| 3. | Dr. Gaurav Arora | CMO, Server Room |
| 4. | Shri Bhuwan Chandra Mishra | Technical Director |
| 5. | Shri Sandeep Chopra | Technical Director |
| 6. | Dr. Ritu Aggarwal | CMO, MRD |
| 7. | Dr. Tanvi Bansal | Quality Manager, SAATHII |
| 8. | Shri Shashi Prabhakar | Program Manager, SAATHII |
| 9. | Shri Gaurav Sharma | Deputy Director, CHI (NIHFW) |
| 10. | Shri Amit Kumar Sharma | Software Developer, CHI |
| 11. | Shri Prasoon Pal | Statistical Assistant, MRD |
| 12. | Shri Manoj Dhyani | HSCC (IT) |
| 13. | Shri Vijay Kumar | Manorama (IT) |
| 14. | Shri Vaibhav Grover | Manorama (IT) |
| 15. | Shri Ashwani Kumar | DEO, Admin |

After deliberations the points on which a consensus was arrived at and decision taken were:

1. From the data of Mera Aspataal, it was noted that department of SSB (Super Speciality Block) are not linked to Mera Aspataal because of which monthly reports relating to SSB are not available. It was decided by the official from HSCC that administrative issues at their end would be sorted out within a week and the required API would be shared by HSCC & Manorama team with Shri Shashi Prabhakar of SAATHII who would within another week make the requisite modifications to ensure that the SSB, OPD data are reflected in the monthly reports of Mera Aspataal for VMMC and Safdarjung Hospital from middle of October onwards. **(Attention: Manorama/HSCC/SAATHII)**.
2. Regarding the issues of mapping of the departments in the Mera Aspataal report table, it was decided that a clarification regarding the department names be provided afresh so as to enable NIC to map the department names in the Mera Aspataal format. It was informed that mapping of 27 departments were made initially in the application. The department of MRD mentioned that there were a total of 73 OPD clinics running in the hospital (basic

departments and special clinics). It was decided that the special clinics pertaining to the parent department would be considered together for the present. Once all the issues concerning the report authenticity is sorted out one could consider registering all specialties clinics separately so that the specific sections where corrective actions are necessary can be pointed out. **(Attention: MRD/NIC/SAATHII).**

3. Regarding increase in the percentage of valid phone numbers in Mera Aspataal format, besides directives by the In charges of OPD's to issue slips for filling in personal details. Shri Shashi Prabhakar also suggested that in the counter slip on the lower side a note may be added to give the mobile no. mandatory and by making public announcement & displaying of posters in this regard in various places of hospital and registration counters.
4. **Dr. Gaurav Arora**, CMO In-charge, Server Room also pointed out queries regarding dissatisfaction report by patient in Mera Aspataal format. He suggested that there should be separate counters for follow-up patients, Q-management system should be included with patient waiting area and whenever patient re-visits a BARCODE reader facility could be used to retrieve the demographic data.
5. It was pointed out that the Mera Aspataal report for the month of January, 2019 was incomplete. **Shri Bhuwan Chandra Mishra**, Technical Director, e-HOSPITAL & ORS Div. said since Mera Aspataal was undergoing some infrastructure upgrades in the month of January 2019 there are very few or no responses in the Mera Aspataal reports.
6. When it was mentioned that Mera Aspataal report does not specify if the figures are of OPD only or IPD only or both. In this regard it was informed that the staff of Safdarjung Hospital should in future download the data of IPD & OPD separately from the portal of Mera Aspataal. **(Attention: Server Room/MRD/SAATHII).**
7. It was pointed out that comparison chart for the months of March, April & May, 2019 the OPD figures of "Mera Aspataal and MRD" which showed discrepancy in the figures. **SAATHII** team informed that it would be difficult to do the analysis for the older months. The MRD staff of SJH was directed to share the data of 10 days of this month, which the SAATHII team would compare with their data and analyse the data for discrepancies and corrective measures. **(Attention: MRD/SAATHII).**
8. Members of the CHI were also introduced to the members as it is understood that CHI would in future look after the matters related to Mera Aspataal.
9. It is also suggested that the meeting with the same team will take place every three months to see the development and improvement in Mera Aspataal reports.

The meeting concluded with a vote of thanks to the chair.



(Dr. D. Bhattacharya)
Nodal Officer, Mera Aspataal

- Copy t: 1. All concerned.
2. PS to MS for information.